

Vancouver Notary Firm Finds Electronic Filing Easy, Fast, and Secure

For almost 2 years, the Vancouver-based Notary practice Morin & Letendre Associated Notaries Public has been using the Land Title and Survey Authority of BC's electronic filing system (EFS) for its client needs, including purchases, mortgage discharges, and family transfers.

Notary Joan Letendre finds electronic filing a straightforward process. "There's nothing scary about EFS," says Letendre, "The technology is simple to navigate. If I have questions, all I have to do is call the LTSA and they help me troubleshoot."

An additional advantage of EFS is the ability to meet challenging client and Realtor deadlines and expectations. "I can process the transaction and confirm results right away, which provides peace of mind for my clients," notes Letendre.



Joan Letendre

For example, at 3 PM on the closing date, a financial institution sent instructions to the Notary to complete a mortgage transaction for a property purchase. The contract stipulated the deal had to be closed by 4 PM. Despite the tight turnaround time, the Notary used EFS and completed the transaction well before the deadline. That same transaction would have been impossible to complete over-the-counter because the nearest land title office is located in New Westminister.

EFS is also secure. Along with digital signatures, there are multiple layers of security including user ID and password logon to BC OnLine, the processes around property tax electronic funds transfer, and a secure Web browser connection. Because of its electronic format, EFS naturally limits some types of fraud. "I'm satisfied this combination of features makes EFS secure for my practice, but more important, for my clients."

For this Notary practice, EFS is an essential business tool. Says Letendre, "We would never go back to manual filing because my clients appreciate the benefits I'm able to offer them as a result of electronic filing." ▲