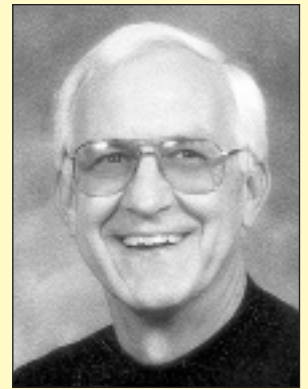


**Ernie Janzen,
Immediate Past President
of The Society**



Phyllis Simon: BC Notary of the Year 2002–2003

The recipient of the Notary of the Year award for 2002–2003 is Vernon Notary Phyllis Simon.

Her professional practice is built on Service, Service, Service.

Some of the qualities that make Phyllis a good businessperson . . .

- She is straightforward and honest with her clients.
- She is trustworthy and lawful. If Phyllis senses a person is attempting to do business that is not in the best interests of the other person involved, she will refuse to assist with that piece of business, and will point out why.
- Phyllis runs her office the same way she governs her own life—with integrity and caring. She does more than the minimum. That's why clients return to her with their business.
- She always makes time for her clients, both new or old.
- All clients are treated with care and respect, without regard to their background or current status in life.
- Where appropriate, she takes a personal interest in her clients' lives, for example, counselling them after the death of a spouse or with regard

to challenges with a child or family member.

- In her capacity as a BC Notary, Phyllis makes house and hospital calls.
- A committed team player, she invests a great deal of time in staff training and creating a friendly office atmosphere.

Beyond her duties as a Notary . . .

A frequent visitor at the hospice house and the residences of her many elderly clients, Phyllis provides personal care, comfort, and support to those who are ill and dying. She sends hundreds of cards and notes of support and continues to call to check on people who have lost a loved one. She also assists adults to find care and support for their ageing parents.

Phyllis is President of the John Howard Society of Okanagan/Kootenay; an Elder in St. Andrew's Presbyterian Church, Armstrong; and a member of Vernon Women's Connection and Vernon Women in Business, who named her Woman of the Year 2002.

Her leisure activities include writing, public speaking, and playing her violin.

Even though Phyllis has her own family, she has adopted many of her clients into her life. It's easy to see that this warm, big-hearted lady loves her work, her clients, and her life in Vernon! ▲